



Crich Junior School  
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## **Complaints Procedure:**

Most minor worries can be resolved by discussion with the class teacher. More serious problems should be referred to the headteacher who may bring the matter to the attention of the school governors. These problems can usually be resolved informally within the school.

Where local agreement cannot be reached there is an official complaints procedure for

bringing matters to the attention of the Area Education Officer. Copies of the procedure and relevant forms are available on the school website or from the school office.

[Link here to complaints procedure](#)